

F.A.Q.

AIRPORT AND STRIP TRANSIT - FREQUENTLY ASKED QUESTIONS

1. **What are the three airport zones?** The three airport zones create flat fares on all direct trips between the Las Vegas Harry Reid Airport and the Las Vegas Strip.
2. **Do the zones work both directions?** The same flat fares apply from the airport to the Strip, and from the Strip to the airport.
3. **Do the zones include a credit card fee?** No. A card fee may be charged in addition to the zone amount.
4. **What if I want to stop before I reach my destination?** The zones only apply to **direct** trips. Any stop outside of one of the three zones will be charged according to the existing meter rates.
5. **What if I want to make multiple stops within a zone?** The zone only applies to a **direct** trip. A second trip within a zone will be charged as a new trip according to the existing meter rates.
6. **What if there are multiple passengers going from the airport to multiple zones?** The first direct trip is charged according to the appropriate zone amount – the second trip is charged as a new trip according to the existing meter rates.
7. **What route can the driver take between zones?** A driver can take the most direct route between a zone and the airport including the freeway or surface streets, taking into account current road and traffic conditions.
8. **What happens if I think a taxi driver didn't charge me correctly according to the zone amount?** Nevada law prohibits taxi drivers from deceiving or attempting to deceive any passenger (NRS 706.8846). Drivers are subject to fines, suspension or revocation for failing to charge the correct zone amount. Please call 702-668-4005 and file a complaint using the taxi number, taxi company and driver permit information.

Email: taxiauth@taxi.state.nv.us

Call: 702-668-4005

<http://taxi.nv.gov/>

